

Mission, Vision, and Values
FY 2016-2017

Board approved: January 23, 2017

Mission Statement

Hiawatha Behavioral Health is committed to creating opportunities for independence, choice, and a meaningful life for all in a recovery oriented and collaborative manner.

Vision

Hiawatha Behavioral Health seeks to inspire a unified approach which promotes optimal health, quality of life, and embraces the potential of all persons served.

Values

In support of our Mission and Vision, Hiawatha Behavioral Health will:

- Actively pursue integration in the community with other service providers and families
- Embrace a holistic approach in treating those we serve
- Treat all individuals with compassion, dignity, and respect
- Provide opportunities for a purposeful life, recovery, and independence
- Promote quality trauma informed care throughout the community
- Conduct business with integrity and in accordance with our Code of Ethics

Serving Chippewa, Mackinac, and Schoolcraft Counties since 1998

HIAWATHA BEHAVIORAL HEALTH
GOALS – FY 2016-2017

CHILDREN’S SERVICES:

- Goal 1: Implement Strategies to engage families in extended Tx. process in order to increase successful outcomes
- Goal 2: Hire and implement YPSS program
- Goal 3: Restart teen DBT group (to address depression, suicide and parasuicidal issues as well as SA)
- Goal 4: Increase coordination of Trauma Informed Care across the continuum of care

ADULT SMI SERVICES:

- Goal 1: Increase the number of people in supported employment & volunteering.
- Goal 2: Increase the number of consumers in independent living.
- Goal 3: Increase consumer integration opportunities in Mackinac and Schoolcraft Counties.
- Goal 4: Improve Knowledge & understanding of SUD
- Goal 5: Develop Clubhouse Services in Chippewa County by FY '19
- Goal 6: Improve integration of care for consumers receiving services at HBH

IDD SERVICES:

- Goal 1: Develop a plan to comply with MDCH Transition plan for HCBS federal rules
- Goal 2: Develop a plan to comply with MDCH 1115 Waiver implementation
- Goal 3: Develop ABA Services structure so as to meet requires, improve outcomes and maintain a competitive unit of service cost.

HUMAN RESOURCES:

- Goal 1: Develop a recruitment plan focused on hiring employees who understand the importance of supporting our mission and values.
- Goal 2: Maintaining and retaining a qualified workforce through a sound training, orientation plan tailored for each position.
- Goal 3: Streamline HR processes to efficiently recruit, maintain, and better serve our workforce using electronic HR software, post-employment drug screenings, background checks, etc.

EMERGENCY SERVICES:

- Goal 1: Invite primary care physicians and or designee's to attend, in person, or via phone post hospitalization follow up appointments done by crisis staff in 100% of cases where a primary care physician is identified upon discharge from a psychiatric hospital.

ADMINISTRATION:

- Goal 1: Address the increase in demand for site-to-site telecommunication services.
- Goal 2: Create a baseline of consumers with an SUD Diagnosis who are receiving an SUD service.
- Goal 3: Develop a consolidated Medicaid Provider Manual Training for staff to assist in development of understanding of service provision requirements.